Supplier Terms and Conditions

- The Supplier, if approved, will conduct activity in accordance with these Southeast Aerospace Terms and Conditions and will respond to all corrective actions requested by Southeast Aerospace.
- Supplier will inform Southeast Aerospace immediately in the event that changes are made to the Suppliers Quality System.
- The Supplier will cooperate with Southeast Aerospace and/or the FAA to allow access to their facility for evaluation, auditing or investigations.
- English is established as the only acceptable language for the exchange of information between the Supplier and Southeast Aerospace. This includes, but is not limited to, working documents, technical data, design data, contracts, conformity documents and correspondence.
- The Supplier, if required, will assist Southeast Aerospace with continued airworthiness of the product(s) or article(s) supplied by the Supplier.
- The Supplier will notify and act upon notification of delivered nonconforming products or articles and will cooperate in the investigation and implement all corrective actions requested by Southeast Aerospace.
- Supplier agrees to conduct their business and operations in an ethical manner, respectful of human rights, preventing child labor and all forms of modern slavery.
- Supplier agrees to maintain effective methods and processes to minimize the risk of counterfeit / suspect parts.
- If Supplier is granted “Authorized” status, this agreement will be in effect for duration of 24 months, unless re-auditing is required or the Suppliers “Authorized” status is revoked.
- Supplier must retain all records pertaining to purchase orders for a period of at least 10 years.
- Supplier agrees to apply appropriate controls to direct and sub-tier external providers, to ensure all requirements are met.
- Supplier performance (quality, delivery, and service) will be monitored. If performance falls below expectations, suppliers may be requested to implement corrective or improvement actions to maintain approved status.